



COLUMBIA PEDIATRICS MEDICAL GROUP, INC.

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POLICY REMINDER

NON-URGENT PRESCRIPTION REFILLS

We would like to remind you that we require *one full business day* to respond to any *non-urgent* prescription refill requests, including those for routine ADHD medications. Generally, this means we will contact you at the end of the day we receive your request or by the morning of the next business day in order to acknowledge and write your prescription. Any same-day demand for a doctor to respond immediately to a *non-urgent* prescription refill request will result in a \$20 fee charged to you for this service, unless it was requested during a scheduled appointment with the doctor that day. Please plan ahead appropriately to avoid being charged this fee.